

# SCHEDULE INFORMATION There are three ways to obtain specific bus route Simply dial 548- followed by the specific bus stop number and a computerized answering system will Ticket Office, 2 Catharine St. North. The office is tell you when the next two buses are scheduled to open Monday to Friday from 9:30 a.m. to 5:30 p.m. Catharine St. North. If you have lost an article and 1. TIMETABLES arrive at your stop. With Bus Check at your fingertips and is closed weekends and holidays. HSR tickets ndividual route timetables are available from our Ticket Office at 2 Catharine St. North, and the bus stop just minutes and passes are also available from close to 200 before your bus. Weaphyorth Street Transportation Centre at 230 More and passes are also available from close to 200 before your bus. Wentworth Street Transportation Centre at 330 Wen tworth St. North. You can also call us at 527-4441 3. HSR INFORMATION -

and we will mail the requested timetable(s) to you.

N.S.R. Bus Stop Locations and **BUS CHECK Telephone Numbers** 

2. BUS CHECK -HSR's Automated Telephone Information System provides callers with up-to-the-minute arrival information for specific bus stops. Each stop has its own phone number displayed on the bus stop marker. The Bus Check numbers for the entire HSR system Our information operators are available to assist you with your travel plans. Phone lines are open from through Friday between 2:00 p.m. and 5:30 p.m. 8:00 a.m. to 8:00 p.m., seven days a week. It helps the operator if you know your starting point, your destination and at what time you will be traveiling.

HSR Information 527-4441

Telephone Device for the Deaf 528-0394

# TICKETS, PASSES AND I.D.

Tickets and passes may be purchased at the HSR

HSR photo I.D. cards may be purchased at the Ticket Office at 2 Catharine St. North, Monday

HSR Photo I.D. is required when using Child or destination, you must ask the operator for a transfer Student Tickets, Child or Student Monthly Passes, Semester Passes, Annual Senior Passes, or when paying Child cash fare. Seniors must show their stop-over and are valid only on the next available bus HEALTH 65 CARD when using Senior Tickets or at designated transfer points. Simply present the slip Senior Monthly Passes.

# LOST AND FOUND

All articles found on the bus are taken to the Lost and Found department at the HSR Ticket Office, 2 would like to know if it has been turned in, contact the

HSR Administration 528-4200

# TRANSFERS

If you require more than one bus route to reach your upon boarding. A transfer slip entitles you to change routes at no additional charge. Transfers are not a to the next operator and continue your trip.

# ROUTE IDENTIFICATION

SELECTING THE RIGHT BUS

The route number and name (eg. 2 Barton) are displayed on the large overhead sign. The final destination of the route is shown on a card in the front

split to cover different destinations at the end of the route. It is important to check both the route name and the destination sign to ensure that you are travelling in the right direction towards your final

# SHELTERS BUS SHELTERS -

There are more than 400 bus shelters at various modern shelters offer protection from the elements publication of Bus News. Current editions of this flyer and provide our customers with a safe and comfortable waiting area. Smoking is prohibited inside HSR bus.

## REWARD PROGRAM -

bus shelters.

Through the Information Reward program, HSR will pay for information leading to restitution, or the conviction of any person vandalizing a bus shelter. With your help, we hope to bring our escalating to this? Easy, take the bus! On taxpayer costs for shelter vandalism under control, average one bus can cert 50 passengers which in the prefet to write, we are legated at 330 Wantworth St. If you witness an act of vandalism, please call Safety Service and Adjusters Ltd. at 528-9891. All calls will Service and Adjusters Ltd. at 525 Schrift and Service and Service

# BUS NEWS -

locations throughout the HSR transit system. Our
HSR keeps its customers well-informed with the car at home and take the bus. can be found in the "Take-One" slot at the front of the Remember the 4 R's of environmental responsibility:

**CUSTOMER SERVICES** 

# ENVIRONMENT ISSUES -

ENVIRONMENT ISSUES
One of the major contributors to air pollution is the If you would like to express an opinion, make a quality then we must reduce vehicle emissions.

turn, translates into 50 fewer cars on the road. That's North, Hamilton, Ontario L8L 5W2. 50 less cars spewing out exhaust fumes, causing

Please, do your part for the environment: leave the HSR Schedule/Route Information

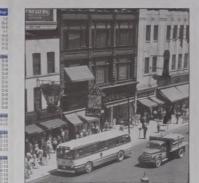
WHERE IS ...?

HSR TICKET AND PASS VENDORS

Reduce, Reuse, Recycle, and Ride the HSR.

motorized vehicle. If we want to improve our air suggestion or pay us a compliment, please contact HSR Customer Services. We can be reached from average, one bus can carry 50 passengers which, in prefer to write, we are located at 330 Wentworth St

HSR Customer Services 528-4200



# About the **Hamilton Street Railway**

The Hamilton Street Railway Company (HSR) was established in 1873. HSR was purchased by the City of Hamilton in 1960, and was acquired by the Regional Municipality of Hamilton-Wentworth in

HSR provides public transit service within Hamilton and the surrounding towns and cities of Dundas, Ancaster and Stoney Creek - an area of 420 square kilometres. The system carries an annual ridership of close to 23 million passengers, utilizing a fleet of 211 buses throughout 30 regular routes and two summer routes.

HSR's work force consists of over 780 operators, maintenance and administrative personnel Together, our objective is to provide customers with a safe, comfortable and reliable public transit service. We hope this route map will assist you with your travels throughout Hamilton-Wentworth, and we would like to thank you for taking the bus.

> HAMILTON-WENTWORTH TRANSIT

**EFFECTIVE SEPTEMBER 1993** 



The Hamilton Street Railway Company

528-4200

527-8187

639-0550

TELEPHONE NUMBERS 527-4441

HSR Telephone Device for the Deaf 528-0394 HSR Administration

(Disabled & Aged Regional Transit System) 529-1212 GO Transit Information

Burlington Transit Information

Hamilton, Ontario L8L 5W2



# **BUS CHECK Telephone Numbers**

# SCHEDULE INFORMATION

Ticket Office at 2 Catharine St. North, or the Wenworth Street Transportation Centre at 330 Wen-

# 2. BUS CHECK

The section above lists the Bus Check numbers for the entire HSR system. Simply dial 548- followed by the specific bus stop number.

going your way from our computerized answering system. That means your waiting time can be cut to

## 3. HSR INFORMATION

Our information operators are ready to help you with your travel plans. Phone lines are open Monday to Friday from 6:30 a.m. to 11:00 p.m.; Saturday, Sunday & holidays from 8:00 a.m. to 8:00 p.m. It helps the operator if you know your starting point, destination and the time of day you want to travel.

HSR Information 527-4441

# FREQUENCY OF SERVICE

Saturdays, Sundays and holidays. Most buses leave retail outlets throughout Greater Hamilton. the downtown area between 12:00 a.m. and 1:20 a.m.

The Step Location Reserve Sels May Per Step Location Reserve Sels May The Step Location Reserve Sels May The Step Location Reserve Sels May The Step Location Reserve May See Step Locatio

# PHOTO I.D. CARDS

Before you head out to your bus stop, a simple call to the Bus Check phone of maker will give you accurate, up-to-the-minute arrival are storile next two buses operate at about 10 to 15 minute intervals.

Most HSR routes are inservice by 6:00 a.m. each day. During the morning and afternoon rush hours, most routes operate at about 10 to 15 minute intervals.

Tickets and passes may be purchased at the HSR Ticket Office, 2 Catharine St. North. The office is open Monday to Friday from 9:30 a.m. to 5:30 p.m. buses) during midday and evening hours and on tickets and passes are also available from almost 300

HSR photo I.D. cards may be purchased at our Ticket ing. A transfer slip entitles you to change routes at no Office, at 2 Catharine St. North, Monday through additional charge. Transfers are not a stop-over and driver and continue your trip.

## **ROUTE IDENTIFICATION**



The number and name of HSR routes (eg. 2 Barton) are identified on the bus by

The route number and name identify the general route for the bus. Several routes cover a common at the end of the route.

destination sign to ensure that you are travelling in the right direction towards your final destination.

Easted Survive to provided between Fiesta Mall, Easted Survive to provide a provided between Fiesta Mall, Easted Survive to provide a provided survive to the United Survive S

The Beeline Express is represented on the map by a FARE FRED red line and the stops by red dots.

# **CUSTOMER SERVICES**

If you wish to express an opminon, make a suggestion or even pay us a compliment, simply contact HSR Customer Services. We can be reached during regular office hours Monday to Friday. If you prefer to lar office hours Monday to Friday. If you prefer to large the making them distinctive and easy to locate. Bus the making them distinctive and easy to locate. Bus United States. write, we are located at 330 Wentworth St. North, Check numbers are shown on all markers. Hamilton, Ontario, L8L 5W2

HSR Customer Services 528-4200

HSR fares are verified by FRED, an electronic fare- CANADA COACH LINES box installed on all buses. FRED (short for Fare The Canada Coach Lines (CCL) provides regular GO Transit Information

MISCELLANEOUS INFORMATION

Quick Reference **HSR Street Index** 

Publication of Bas States. Care-One" slot at the front Hamilton Bus Terminal

Reading Device) counts coins, accepts bills and tick-service to neighbouring towns and cities. Group

CCL Information 527-2100



# About the **Hamilton Street Railway**



# Tourist Info.

September 1, 1991 Edition

The Hamilton Street Railway Company

# **TELEPHONE NUMBERS**

527-2100

528-4200

DARTS (Disabled and Aged Regional